

SYSTEM ENGINEER: ESM

THE OPPORTUNITY

The successful incumbent will provide technical support and ensure our clients' cloud environments are well maintained, enhanced and have optimal performance and will also be involved in delivering projects involving migration and deployments in Azure and Office 365

<p>Key Skills</p>	<ul style="list-style-type: none"> • Cloud Data Management & Enterprise Backup Solutions for: <ul style="list-style-type: none"> ○ Backup and Recovery ○ Replication, Data Archival and Disaster Recovery (DR) ○ Analytics and reporting ○ Cloud Based Workloads and Cloud Migration ○ Disaster Recovery (DR) to Cloud • Deliver software demonstrations and presentations to show the functional and technical capabilities of the relevant product to meet the customer's needs • Must be able to build a BOM (Bill of Material) • Provide Technical support on the product and understand technical value proposition • Take ownership of the POC process for the product assigned to you • Assist with project plans and network diagrams • Provide pre and post-sales technical support at a mid-level to resellers and end users
<p>Experience</p>	<p style="text-align: center;"><u>“Essential”</u></p> <ul style="list-style-type: none"> • Office 365 Certified • Either VMware or Hyper-V Certification • Min 2 years' Networking experience in a similar environment • Basic understanding of the enterprise backup landscape and Virtualisation • Networking fundamentals (subnets, VLAN protocols e.g. trunk ports, access ports, LAG) • Basic understanding and knowledge of LUNs, clustering, RAID groups, NAS and SAN • Ability to troubleshoot is crucial • Software Backup experience: <ul style="list-style-type: none"> ○ Server Backup - Hyper-V and VMware Virtual Server Backup ○ Local, offsite, multi-site, and cloud-based environments and also supports cost-effective cloud backup to a Microsoft Azure Block Blob storage account. ○ broad range of experience to plan, deploy, optimize and troubleshoot a backup/restore solution ○ replication ○ Endpoint Backup • Software and backup Experience on a product like Veeam, Veritas, Commvault, or similar
<p>Education</p>	<ul style="list-style-type: none"> • Azure Certification for cloud, advantageous • Windows Server Certification, advantageous • Skills in managed service would be highly advantageous • Windows Active Directory experience regarding roles, groups, permissions • MS SharePoint and MS Exchange knowledge • MCSA / MCSE Certification • IT Degree / Diploma • Relevant Security certifications • Grade 12/Matric Certificate